**CLIENT FEEDBACK SURVEY QUESTIONS**

**On a scale from 1 (low) and 10 (high), please rate your satisfaction with the following:**

1) The speed with which Turner Staffing Group found people to fill the roles you were looking for  
2) The overall quality of the talent Turner Staffing Group delivered (experience, reliability, team-oriented, etc.)  
3) The communication between the Turner Staffing Group team and your company throughout the partnership

**On a scale from 1 (very unlikely) to 10 (very likely), how likely are you to:**1) Recommend Turner Staffing Group as a staffing provider to other mining/aggregates plants looking for talent?  
2) Hire talent through Turner Staffing Group again?

**Have you/has your plant ever worked with another staffing company to hire talent before?**(YES/NO)  
**If yes, take respondent to following set of questions:**

**How did Turner Staffing Group’s talent compare to talent from another staffing company in terms of:  
  
\*\*have following options to rate each factor:**- far worse than others – slightly worse than others – about the same as others – slightly better than others – much better than others –

1) Price  
2) Competence/experience   
3) Reliability/Dependability   
4) Being a team player

**What factor(s) influenced your decision to partner with Turner Staffing Group? (open-ended, response required)**

**What, if anything, would you change about your experience with Turner Staffing Group? (open-ended, response required)**

**What feature/option could Turner Staffing Group add to our process to make your experience better/easier?**

**What additional comments do you have about your experience? (open-ended, response required)**